

Dear Investors,

This communication is aimed to provide you with a brief update on the Coronavirus situation and how the TeamSystem group is addressing this matter.

We are constantly monitoring the situation and are following the guidelines provided by the Italian authorities. In order to guarantee a safe and healthy environment to all our employees, we have temporarily closed our premises in the “yellow and red” areas and, at the same time, we have activated our business continuity plans mainly through smart working to ensure full operational levels in order to continue serving our customers without any interruption. We have not experienced any disruption in the support and delivery of our software or any other significant effect on our business to date.

As you are aware, we benefit from a significant amount of recurring revenues, a large part of which has been already invoiced. We have not yet observed any slowdown in the sale of new licences, and our cash inflows in early 2020 have so far been in line with our expectations.

We will provide further information on this matter at the appropriate time or in connection with our report on our year end results.

Best regards,

TeamSystem SpA